

PRIVACY

Pac Fas takes your privacy seriously and is committed to ensuring that your information is secure.

PAYMENT

- Standard payment terms for all purchases on open accounts are Net 30 days.
- To apply for open account status, download and fill out the [Credit Application Form](#), then email it to kim@bighcorp.com.
You will need Adobe Acrobat Reader to view. [Download the free program](#).
- We accept Visa®, Mastercard®, American Express® or Discover® on on-line purchases.



RETURNS

- Pac Fas has a return policy and discrepancies must be notified with 7 days.
- Restocking charge may apply. Please contact us at 713-946-4962 for more details.
- Please contact us at 713-946-4962 for a return authorization form that must be accompanied with all returns.
- Original boxes are requested. Lots must not be mingled.

• RIGHT TO DOWNLOAD

- It is strictly prohibited to modify, transmit, distribute, reuse, repost, "frame" or use the content of the Pac Fas Web site including the text, images, audio and/or video for public or commercial purposes without written permission from an authorized representative of Pac Fas. It is strictly prohibited to download the images of the products for sale within this site.

• LIABILITY STATEMENT

- **Pac Fas** is a distributor of commercial grade fasteners. Our product is purchased from manufacturers and importers. Conformance to industry specifications is formally requested from these suppliers. They are responsible for inspecting the parts they supply. We believe they are in the best position to properly test the parts that they make.
- We maintain complete lot traceability on all products listed on our catalog and website. Certifications are maintained on thru-hardened fasteners.
- Our expertise is limited to the marketing and distribution of fasteners. We are not manufacturers, designers or engineers nor involved in any way with the application. Therefore, we are unable to recommend any particular application. It is the responsibility of those who purchase from us (and their customers who apply these fasteners) to select the proper part and to test those parts at a level that is commensurate with the nature of the application.
- **Hydrogen Embrittlement:** We require our platers and suppliers of plated fasteners to bake case hardened parts to appropriate industry specifications. However, this process does not guarantee that hydrogen embrittlement will not still be present after baking or that it will not occur at a later date while in service. Specialized testing or a substitute part may be required, depending on the application.
- **Liability:** Claims against Pac Fas, shall be limited to a refund or credit for the price billed or paid for improper merchandise. Seller shall not be responsible for buyer's manufacturing costs, labor, alternate purchases, extra freight, replating, plating, lost profit, good will, recall costs or other incidental or consequential damages.
- THERE ARE NO UNDERSTANDINGS, AGREEMENTS, REPRESENTATIONS OR WARRANTIES, EXPRESSED OR IMPLIED (INCLUDING ANY REGARDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), NOT SPECIFIED HEREIN, RESPECTING ANY SALE OF PRODUCTS BY PAC FAS (TO THE EXTENT PERMITTED BY LAW).